

Privacy Policy

MyCutTV Inc. is a way to post photos and videos, send private photos and video messages to friends and to communicate through messaging.

This Privacy Policy describes how and when MyCutTV Inc. collects, uses, and shares your information when you use MyCutTV Inc., including our mobile applications and websites (the "Services").

MyCutTV Inc. receives your information through our mobile applications, websites, email notifications, and other interactions with our Services.

This privacy policy describes how MyCutTV Inc. collects, use, and share your information whenever you use our Services. Those Services include every way you might interact with us: through our websites, mobile applications, and any of our other online products and services that link to this privacy policy. When using any of our Services you consent to the collection, transfer, manipulation, storage, disclosure and other uses of your information as described in this Privacy Policy. Irrespective of which country you reside in or supply information from, you authorize MyCutTV to use your information in the United States and any other country where MyCutTV operates. We may change this privacy policy from time to time. But when we do, we shall let you know. It may be by revising the date at the top of the privacy policy that's available on our website. Or we may provide you with additional notice, such as adding a statement to our websites' homepage or sending you a notification.

Sign-up

When you sign up for a MyCutTV Inc. account you can sign up using Facebook, Twitter or Apple ID log in. You can also choose to register. When you register you will be asked to provide name, email, password and phone number.

Request for Data Deletion

User can delete his/her account using settings -> delete user account option. This will remove all the user specific data from the app. MyCutTV app uses user's first name and last name as identity inside the app.

To delete your account:

1. Tap Profile in the bottom right.
2. Tap Settings.
3. Tap Delete Account.
4. Follow the instruction in the app to delete.

Payments

Why is my transaction still pending?

A bank or credit union transaction usually takes 3–4 business days to complete via the Automated Clearing House network (ACH) used by banks to transfer funds. Please note that transfers take longer to complete if over a weekend or a holiday.

Why did the transaction fail?

Sometimes transactions to or from a bank or credit union can fail. Here are a few reasons why a transaction can fail:

1. Insufficient funds: There are insufficient funds in the sending bank or credit union account to complete the transaction.
2. Frozen account: A bank or credit union account has been frozen
3. Other reasons: A bank or credit union rejects the transaction for some other reason.

If a transaction fails, please contact your bank or credit union to check on the status of your account. Then either re-initiate the transaction or ask your financial institution why the transaction may not be processed.

Why am I being asked for more documentation?

If we ask for a photo ID, additional information is needed to verify your identity. Please upload one of the following forms of identification:

1. An unexpired, current, state-issued driver's license or identification card OR
2. An unexpired, current U.S. passport

If we ask for a bank statement, additional information is needed to verify that you are an authorized signer on your connected bank or credit union account. Please upload a copy of a recent statement.

Usage

We collect information on time you sent your video, to whom you sent your video to and the length of video you sent.

Law and Harm

Notwithstanding anything to the contrary in this Policy, we may preserve or disclose your information if we believe that it is reasonably necessary to comply with a law, regulation or legal request; to protect the safety of any person; to address fraud, security or technical issues; or to protect Vine's rights or property. However, nothing in this Privacy Policy is intended to limit any legal defenses or objections that you may have to a third party's, including a government's, request to disclose your information.

Your Consent

We may share or disclose your information at your direction, such as when you choose to publicly post a video or update your profile information.

Changes to this Policy

We may revise this Privacy Policy from time to time. If we make a change to this policy that, in our sole discretion, is material, we will notify you by updating this page. The newest version will have the date posted on this page. By continuing to access or use the Services after those changes become effective, you agree to be bound by the revised Privacy Policy.